



Halton

Troubled Families

Outcome Plan 2015



Halton Troubled Families Outcome Plan

The Troubled Families Programme is a key component in the vision for children, young people and family services across Halton. The programme is a key component of the Early Intervention Strategy which together work towards meeting the needs of the most vulnerable and challenging families. This contributes to the ambitions set out in the Halton's Sustainable Community Strategy (SCS) in ensuring all partners work together to create a coherent system of support to the whole family at the earliest opportunity and enable every child, young person and family to have the same opportunity and chances in life to become strong resilient individuals and families.

Troubled Families Programme helps drive forward:

- An agenda of service transformation and early intervention across the Local Authority and partners, whereby there is a greater emphasis on addressing the needs at the earliest opportunity and embedding outcomes-focused intervention.
- An improved flow of information and data exchange, breaking down constraints and limitations, supporting families and services rather than constraining ambition.

The Troubled Family Outcomes Plan has been developed to deliver on phase 2 of the national programme. It provides a partnership-wide framework that states the significant and sustainable outcome measures applicable to families identified for support. For those families which meet two or more of the six themes (e.g. children who need help and domestic abuse / violence), relevant outcomes will be drawn from the Outcomes Plan and must form the goals against which significant and sustained progress will be judged for this family.

The Outcome Plan has been created to help identify and address the needs of those families who have many of the multiple and complex needs set out in the 6 themes below:

In Halton, the plan has been developed with partner agencies to identify the priority areas mapped against local strategic priorities, within each of the six Troubled Families broad criteria:

- Parents and Young People involved in crime or antisocial behaviour
- Children who have not been attending school regularly
- Children who need help
- Adults out of work or at risk of financial exclusion, and young people at high risk of worklessness
- Families affected by domestic violence and abuse
- Parents and children with a range of health problems

The Early Intervention Partnership Strategic board are accountable for the delivery and outcomes of the programme both at a local and national level. The outcome plan and payment by results claims will be subject by internal audit. The action plan will be reviewed in September 2015 in case that any elements need to be adapted.

Payment by Results

A key principle in the application of this framework is the use of qualitative and quantitative information sources to provide evidence of positive outcomes. Evidence will be drawn from a range of valid and reliable tools, as well as trusted data sources. The Lead Professional and the 'Team around the Family' will have a vital role in judging whether the family has reached significant and sustained progress. The framework sets out those measures of significant and sustained change which will be used consistently. These measures include: Achieved significant and sustained progress, compared with all the family's problems; Or An adult in the family has moved off benefits and into continuous employment.

Phase 2 for Halton is 1290 over 5 years. For 2015/6 this number is 285 with the following four years being 251 per year.

Outcomes

The plan covers 6 core areas of family factors and when there are at least 2 factors present suggest that an integrated approach would be beneficial and will be monitored by the programme. Families will be prioritised on the basis that they are families with multiple problems who are most likely to benefit from an integrated, whole family approach; and They are families who are high cost to the public purse

Troubled Family Identification

Utilising the National Framework as a baseline for identification we have reflected local requirements to ensure our focus is on high cost / high complexity families particularly around the problem of 'Adults out of work or at risk of financial exclusion / young people at risk of worklessness'. Where this is not a problem we require a minimum 3 other problems within the family. This policy will allow us to focus limited resources to where they are needed most and can help achieve the biggest impact over the 5 year programme.

1. Parents and young people involved in crime and anti-social behaviour

A child who has committed a proven offence in the previous 12 months

An adult or child who has received an anti-social behaviour intervention (or equivalent) in the last 12 months

An adult prisoner who is less than 12 months from his/her release date and will have parenting responsibilities on release

An adult who is currently subject to licence or supervision in the community, following release from prison, and has parenting responsibilities

An adult currently serving a community order or suspended sentence, who has parenting responsibilities

Adults and children nominated by professionals because their potential crime problem or offending behaviour is of equivalent concern to the indicators above

3. Children who need help

A child subject to a Child Protection Plan

A child who has been identified as needing early help. This may include children below the threshold for services under Section 17 - Children Act 1989

A child 'in need' under Section 17 - Children Act 1989

A child nominated by professionals as having problems of equivalent concern to the other indicators in this category

A child who has been subject to an enquiry under Section 47 - Children Act 1989

5. Families affected by domestic violence and abuse

The household or family member has been subject to a police callout for at least one domestic incident in the last 12 months

A young person or adult known to local services that has experienced, is currently experiencing, or is at risk of experiencing Domestic Violence or Abuse

A young person or adult who is known to local services as having perpetrated and incident of Domestic Violence or Abuse in the last 12 months

2. Children who have not been attending school regularly

A child who is in alternative educational provision for children with behavioural problems

A child who is persistently absent (10%) from school for an average across the last 3 consecutive terms

A child who is neither registered with a school nor being educated in an alternative setting

A child who has been permanently excluded from school within the last 3 school terms

A child nominated by educational professionals as having school attendance problems of equivalent concern to the indicators above because he/she is not receiving suitable full time education

A child who has received at least 3 fixed term exclusions in the last 3 consecutive terms; or a child at primary school who has had at least 5 school days of fixed term exclusion in the last 3 consecutive terms; or a child of any age who has had at least 10 days of fixed term exclusion in the last 3 consecutive terms

4. Adults out of work or at risk of financial exclusion, and young people at risk of worklessness

Parents and families nominated by professionals as being at significant risk of financial exclusion. This may include those with problematic/unmanageable levels and forms of debt and those with significant rent arrears

A young person who is not in education training or employment (NEET)

A child who is about to leave school, has no/few qualifications and no planned education, training or employment

An adult in receipt of out of work benefits (ESA, IB, CA, IS, JSA, SDA) or an adult who is claiming Universal Credit and subject to work related conditions

6. Parents and children with a range of health problems

An adult with mental health problems who has parenting responsibilities or a child with mental health problems

An adult with parenting responsibilities or a child, with a drug or alcohol problem

A new mother who has a mental health or substance misuse problem and other health factors associated with poor parenting. This could include mothers who are receiving a Universal Partnership Plus service or are participating in a Family Nurse Partnership

Adults with parenting responsibilities or children who are nominated by health professionals as having any mental and physical health problems of equivalent concern to the other indicators in this category. This may include unhealthy behaviours, resulting in problems like obesity, malnutrition or diabetes

1. Parents and young people involved in crime and anti-social behaviour

Reduce crime and ASB from families supported by troubled families programme

Sustained and Significant Progress Measures

Outcome Measures

Source

i. Reduction in proven child offences*

ii. Reduction in ASB incidents*

iii. Reduction in re-offending*

iv. Reduction in Police callouts

v. Reduction in first time entrants to the youth justice system



Offending rate across the family has reduced by 33%*
60% reduction in ASB within 6 months*

Police

YOS

Probation Service

Housing Providers

Community Safety Team

2. Children who have not been attending school regularly

Improve attendance and attainment (closing the gap in attainment between vulnerable groups and their peers) at all stages for all children and young people

Sustained and Significant Progress Measures

Outcome Measures

Source

i. Increase education attendance for all school aged children*



All children within the household are on the school roll or attending an alternative provision in suitable full time education over 3 full terms
Child is attending education provision at least 90% of hours over 3 full terms*

ii. Reduce the number of permanent and fixed term exclusions*



Less than 3 fixed term exclusions and zero permanent exclusions across 3 full terms*

Education Welfare
CYPD

3. Children who need help

Improve outcomes for all children and families through integrated processes to deliver Early Intervention

Sustained and Significant Progress Measures

Outcome Measures

Source

i. Increase of families that take up the Early Years 2 year old offer



Take up of place and ongoing attendance at Early Years setting/Children's Centre

ii. Reduction in the number of young people that repeat run away from home



Contribution to reduction in repeat missing from home episodes

iii. There has been a 'step down' in terms of level of need, and has not escalated again*



Shows recognised progress against at least 2 criteria for 6 months. Lead professional recordings of improvements within the family via an outcome star model

iv. No repeat presentation into level 3 social care within 6 months of closure



Contribute to reduction in CIC population in relation to Halton's statistical neighbours

Carefirst
eCAF
Lead Professional

4. Adults out of work or at risk of financial exclusion, and young people at risk of worklessness

Improve opportunities for members on the pathway for readiness for employment, training or employment. Improve opportunities for NEET young people. Reduce levels of child poverty

| Sustained and Significant Progress Measures | Outcome Measures | Source |
|--|--|--|
| i. Reduction in the number of adults claiming out of work benefits* | At least one adult in the family has moved off out of work benefits into continuous employment in the last 6 months and/or can demonstrate significant and sustained progress towards work | DWP Housing Providers 14-19 Team Lead Professional Revenues and Benefits |
| ii. Increase in adults in the family making progress to work by attending accredited provision, volunteering or work experience that has been agreed with the TF employment advisor* | An adult in the family has undertaken a 'work related' programme that has been agreed with the TF employment advisor | |
| iii. Family are stable in housing and there has been a reduction in rent arrears | Rent arrears have reduced by 50% over the last 6 months At least one family member has access to a bank or credit union account Reduction in evictions/repossessions | |
| iv. All 16-19 year olds in the family are in education, employment or training | Young person does not become NEET or claim unemployment benefit over 6 month period | |

5. Families affected by domestic violence and abuse

Children, young people and families safe and secure

Sustained and Significant Progress Measures

Outcome Measures

Source

i. Reduce the impact of Domestic Abuse for children, young people and families



No repeat presentation to MARAC within a 6 month period
DASH score or equivalent is reduced and maintained within 6 months*
Lead professional/commissioned service recordings of improvements within the family via an outcome star model

ii. Where identified, parents access and complete the Gateway programme and report feeling safer and more confident



Evidence of self-reporting highlighting improvements on distance travelled by SDQ/WEMWEB or other appropriate tool

MARAC
Police
Commissioned Service
Lead Professional

6. Parents and children with a range of health problems

Improve health and wellbeing of families

| Sustained and Significant Progress Measures | Outcome Measures | Source |
|---|--|--|
| i. Improved emotional health across the family* | Improve health and wellbeing scores using Warwick Edinburgh Mental Health Scale (WEMWEB) across the family | Young Addaction CRI Lead Professional Health Visitor School Nursing Public Health |
| ii. Service users within the family are engaged with drug/alcohol treatment services | Individuals in drug/alcohol programmes attend appointments and complete programme evidenced by face to face contacts | |
| iii. Families are managing the health need appropriately as recorded by the lead professional | All family members are registered with a GP and Dentist All family members have age appropriate vaccinations | |

Progress measures with an * indicate measures agreed with Merseyside and Cheshire local authorities